

# A GAME CHANGING INNOVATION

#### A Smart, Flexible Service Assurance Platform

Star Suite's service assurance solution helps ISPs, CSPs, mobile operators and carriers to detect and quickly resolve customer-impacting problems and network outages in real time. It provides a unique, end-to-end view by correlating network topology with network alarms and performance across all layers and domains including DWDM, IP/MPLS, Radio Link, Mobile RAN, and Mobile Core. Star Suite delivers a high flexibility of integration with 3rd party systems and platforms, new technologies and services to assure network visibility and control. Star Suite offers "All in one OSS/BSS" approach to today's operators that expect a smart, flexible, comprehensive service assurance platform.

#### Star Suite makes difference

- A telco specific OSS/BSS solution
- o Domain & vendor agnostic
- Ocvered domains: DWDM, IP/MPLS, Radio Link, Mobile RAN/Core, FTTx / GPON
- © Ready for 5G and beyond
- End-to-end topology correlation
- Single source of truth

#### Star Suite With Numbers

270M+
alarms collected,
Eliminated to
2M root causes

200+
integration points
with systems &
services

99,21% event elimination with root cause analysis

14+ years In operation

#### **FUNCTIONALITIES INCLUDED**



E2E graphical representation
Data providing
Diverse & hybrid services
Inventory/stock spare& asset management
Network simulation
Service discovery & reconciliation
Components

Fault Management

Real-time alarm collection Alarm-inventory- service collection Root cause analysis Service/customer impact history SPOF/MPOF analysis

Components



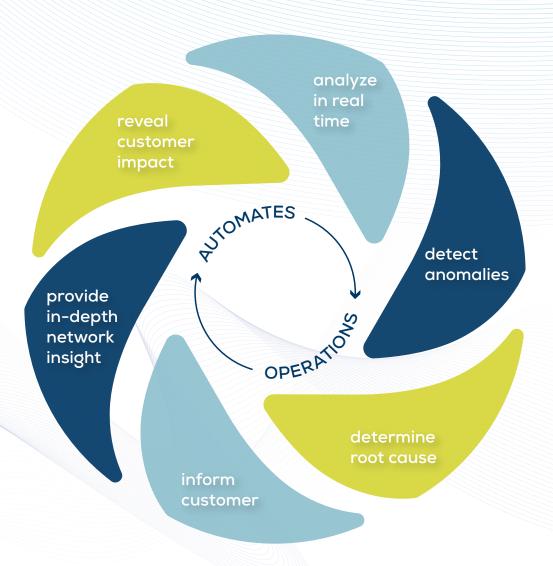
#### Components

Performance-inventory correlation Performance- service correlation KPI analysis& reporting SLA calculation

#### **BEFORE**

- Network diversity makes troubleshooting harder
- Diversity increases rapidly
- Service degradation & outages impacting customers
- Churn is unstoppable
- Poor QoE is costly
- Lack of observability hinders smooth operations
- SLA violations bring devastating penalties





### AFTER

- Simplified operations
- Central network management regardless of diversity
- Avoid vendor lock-in
- Decreased churn due to improved
   QoS and customer experience
- Revealed E2E network operations & processes
- Achievement of SLA goals with prompt actions
- Reduced operational costs through automation
- Less time & effort for daily operations
- Removed silos across network domains

## **STAR SUITE** Smart, Flexible Service Assurance Platform Includes

WDM IP/MPLS Radio Link Mobile RAN Mobile Core FTTX/GPON Unstructured data from Service multiple customer systems Full sight of association network topology Correlate & prioritize alarms in real time Detect outages & performance degradations Proactive alerting **Automated SLA** 

computations